



**ABA's Local
Agent Logo**

CERTIFICATE OF ACHIEVEMENT

THIS IS TO CERTIFY THAT

My Name

HAS BEEN EVALUATED FOR DEMONSTRATED EXPERIENCE, KNOWLEDGE AND PERFORMANCE
IN ACHIEVING AN ORGANIZATIONAL OBJECTIVE THROUGH DEFINING AND OVERSEEING TOTAL QUALITY MANAGEMENT OPERATIONS
AND IS HEREBY BESTOWED THE CREDENTIAL OF

CERTIFIED TOTAL QUALITY MANAGER; CTQM

month day, 2018

American Business Academy

www.gawab.org

month day, 2018

ABA's Local Agent

**Knowing, Sharing & Influencing.
Exceptionally. Always.**